

MICROSOFT 365 DIAGNOSTIC

# 38 Mailboxes, \$2,160 Recovered in One Pass

One person sent **47% of all company email**. Three licenses had been dormant for months. Nobody had noticed either — until StackIQ ran a 90-day diagnostic across all 38 accounts in a single pass.

**\$2,160**

/yr recovered — confirmed, not projected

**6**

licenses revoked the same day

**47%**

of all outbound mail from one person

WHAT STACKIQ FOUND

- ✓ **3 personal accounts** with zero activity in 90 days — still on paid licenses.
- ✓ **3 shared mailboxes** (support, HR, info) on paid seats Microsoft doesn't require a license for.
- ✓ **8 accounts** trending toward disengagement — 6 with no Outlook app installed at all.
- ✓ Wildly uneven load: one user sent **1,673 emails**; another read just **7 of 517** sent to her.

WHAT CLOUDEMOTIV DID

**Revoked 6 Business Basic licenses the same day for \$2,160/yr recovered. Converting the 3 shared mailboxes to free status adds ~\$1,080/yr — ~\$3,240/yr total from one audit pass.**

? *The audit took one pass. The savings took one click.*

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